

Copresco's Overnight Lite

Technical FAQs answered...

Client Software Solves FTP File Transfer Problems

Copresco continues to receive a wide range of questions and comments from our *Overnight Lite* readers. We welcome your responses and will regularly publish items of general interest in future issues.

Web Browser Glitch

Q. I have just upgraded my Netscape browser and find that I can no longer use my web browser to upload files to your FTP site. Do you know what happened?

A. For unknown reasons, Netscape decided to drop FTP functionality some time ago.

You have three choices to solve the problem: switch to Internet Explorer, obtain FTP client software or send your files as e-mail attachments.

For better or worse, Microsoft's free Explorer has become the industry standard. Virtually all Macintosh and Windows operating systems have the browser built in so you can use our drag-and-drop web interface to transfer your files to our FTP site.

Fast and Easy

FTP offers numerous benefits. It is highly reliable, extremely fast and easy to use. FTP works with any computer platform. Files are not exposed to corruption and are transmitted in real time so you know when they have been received.

A Better Choice

For optimum print files transfer, you may want to consider using FTP client software.

Just go to the Copresco website and click on Send Us A Job!

You'll find links to demo shareware versions that can be instantly downloaded for both PC and Mac users. They're easy to use and reasonable, just \$30 or so. Try a couple on for size and pick the one that you like best.

Armed with your new client software, you can upload your files seamlessly to our FTP site.

And you won't have to worry about any more browser updates or changes that make your life miserable.

Added Security

If you decide to use client software, we can even set up a secure and password-protected FTP folder for your (or your company's) exclusive use. It's an ideal situation for customers who send lots of files to Copresco. Just give us a call.

The Perils of E-Mail

As we have said before, e-mail isn't the best answer for sending print files. E-mail files that travel through cyberspace are more susceptible to corruption.

File sizes are also limited by many e-mail servers, which is a major disadvantage for the large jobs that Copresco regularly receives.

For Further Information

For more details on internet files transfer, go to our website. In addition to downloading client software, you can get instructions on using the Copresco ftp.copresco.com site, learn

more about the Netscape debacle—and even send them an e-mail note.

You will also find a link for *TechTopics*. Our No. 15 "Internet Print Files Transmission" issue is chock-full of information and helpful tips on the subject.

Tech Communications Kudos

Copresco has won two awards for exceptional technical publications from the Society for Technical Communication, Chicago chapter.

We received Excellence Awards for our "Understanding Paper Weights" *TechTopics* issue No. 16 and "Avoiding On-Demand Paper Pitfalls," an article written by Copresco president Steve Johnson for *American Printer* magazine.

STC judges were impressed with the effectiveness of the technical presentations and praised Copresco's interaction with customers.

Good Friday

Copresco will be open for business on Good Friday, April 9.

Have a happy Easter weekend.

(630) 690-2000 • Fax (630) 690-8182
lite@copresco.com • www.copresco.com





262 Commonwealth Drive
Carol Stream, IL 60188

Address Correction Requested



According to my calculations, the problem doesn't exist.



Two young children were sitting together in church. Becoming annoyed with his younger sister's chattering, the older brother said, "You're not supposed to talk during church." "Says who?" the little girl asked. Pointing toward the back of the church, the little boy responded, "See those two men standing by the door? They're hushers."



My wife and I got married 250 check-books ago.



During her first skydiving lesson, a young woman asked, "If our chute doesn't open, and the reserve doesn't open, how long do we have until we hit the ground?" The instructor replied, "The rest of your life."



crayons. Do you see what I mean?"

Tom: "I think so... but what happened to all the crayons?"



I believe five out of four people have trouble with fractions.



Two bats are hanging in their cave. One turns to the other and says, "I'm really hungry." "It's a bit late, don't you think? Daylight is almost here..." the second bat said. "Yeah, I know, but I'm starving." So he flies out of the cave and returns with blood dripping from his mouth. "Where'd you find food that quick?" asked the second bat. "Well, do you see that tree over there in the distance?" the first bat asked. "Yeah, I think so." "Well, I didn't."



Computers can never replace humans. They may become capable of artificial intelligence, but they will never be able to master real stupidity.



I took my date home in a cab the other night and she was so beautiful that I could hardly keep my eyes on the meter.



Walking down the street, a woman couldn't help but notice the strange actions of two workers. Every time one guy dug a hole, the other guy immediately filled it up. Curious, the woman asked what they were doing. One of the workers explained, "Well, the third guy who plants the trees is off sick today."



One man to another: I can say anything I please at home... nobody listens anyway.

Bumper sticker: I'm the boss at home... I have my wife's permission to say so.



During a job interview, a young candidate was asked what type of salary he was looking for. "Somewhere around \$125,000 a year, depending on your benefits package," the young man replied. Enthusiastically, the interviewer asked, "What do you think of five weeks of vacation, 14 paid holidays, full medical and dental, and a new company car every two years?" Astonished, the young man exclaimed, "Wow! Are you kidding?" The interviewer replied, "Yeah, but you started it."



Customer in restaurant: I'll have some raw oysters, not too small, not too salty, or too fat. They must be cold, and I want them quickly.

Waiter: Yes, sir. Would you like them with or without pearls?



On a young man's first day of work, his manager greeted him with a warm smile, gave him a broom, and said, "Your first job will be to sweep out the store." "But I'm a college graduate," the young man replied indignantly. "Oh, I'm sorry. I didn't realize that," the manager said. "Here, give me the broom. I'll show you how."

