Vol. 10, No. 12

1999: Our busiest year in history

December 1999

To Our Valued Customers and Suppliers..

s we near the holiday season, we want to thank you for helping us complete the busiest year in our 12-year history.

Because of your continued confidence in our ability to handle an ever-widening range of complex projects, we again broke records in sales and production volume.

We received international awards recognition for your jobs that were produced in the normal course of business, not for special projects done to impress panels of judges. For the fourth consecutive year, we won a Premier Print Award for excellence in print from the Printing Industries of America. We also captured first place in the Print On Demand Innovation Leadership Awards program.

In the second quarter, we received recognition as the top digital printer in the nation by a leading graphic arts industry magazine...and our corporate website won an APEX Award for design and content excellence.

We started 1999 as Copies Overnight and will end the year as Copresco, a new name for a new age in our business development.

Here's a recap of other major '99 highlights:

February...installed two additional Docutech 6180s and significantly upgraded our digital network. Our five Docutechs give us the firepower to meet your growing demands for larger volume jobs...and to maintain our next day—250,000 impressions delivery guarantee.

May...moved to a new plant that nearly tripled our previous space and provides ample room for future growth. The 14,000 sq. ft. facility features expanded bindery, index tab and shipping departments that put the finishing touches on your jobs and assure that they arrive at their destinations on time.

August...added digital color capabilities that combine our innovative use of technology with the fast turnaround you've come to expect.

September...demonstrated our commitment to digital technology by acquiring Technical Publishers Resource, a world wide web development company.

November...announced our new Copresco name.

During the year, we continued our tradition of presenting "Perfect 10" awards to clients and suppliers with whom we've had 10-year business relationships. We also completed our fourth year of publishing *TechTopics*, our popular technical bulletin series.

Once again we thank you for helping us make 1999 a truly outstanding year of achievement. As we have stated: although our name is new, we are even more strongly committed to carry on our tradition of exceptional quality, fast turnaround, continual innovation and personalized customer service.

We hope to share another exceptional year with you in 2000. Best wishes for a happy holiday season.

Steve Johnson

Chuck Legorreta

A 10th Candle For Lite

Last December's issue of *Lite* was produced in black on a colored stock. This year, we're delighted to send you our holiday message in living color. We think it's a great way to celebrate *Lite's* 10th anniversary.

Now...watch for a new *Lite* look in the year 2000.

Happy Holidays

Copresco will be closed Christmas Eve, Friday, December 24, and New Year's Eve, Friday, December 31.



Copies Overnight, Inc. 262 Commonwealth Drive Carol Stream, IL 60188

Address Correction Requested

"I stopped believing in Santa Claus at age six, when my mother took me to see him and he asked for my autograph."

—Shirley Temple

With the threat of the millennium computer bug fast approaching, we've noticed people saving a few spaces by referring to Year 2000 as "Y2K." Isn't that the sort of thinking that created the bug in the first place?



Luckily, the Y2K problem is in the hands of programmers. They already have years of experience searching for a date.

It's true: a local charity group raised a record five thousand dollars selling deliciously decadent slices of cheesecake covered with whipped cream. It was a fund-raiser for the American Heart Association.

"A real friend is someone who walks in when everyone else is walking out."

—Walter Winchell

Customers of a Denmark internet service provider lost millions in information and services when a UPS truck crashed into the server's power cabinet, causing a blackout. The truck was delivering a new, uninterruptible power supply.

A woman found this note taped to the door of her apartment: "Merry Christmas from Your Custodial Staff."

"Isn't that nice!" she thought to herself, and went off to work.

A week later she found another note taped to her door: "Merry Christmas from Your Custodial Staff —Second Notice."

Elves: subordinate Clauses.

A man's holiday feast was interrupted by a knock at the door. "Who would dare interrupt me on a family holiday!" he growled as he opened the door.



He saw no one at first, but then he heard a tiny voice say, "Forgive me for interrupting your dinner." He looked down to find a tiny snail, who continued, " I was hoping you might have some scraps from your table to share with me and my family, who are in a very bad way."

"No solicitors!" the man bellowed as he kicked the snail far into the yard and slammed the door shut.

The following Easter there was another knock at the door. It was the same snail, who said, "What'd you do that for?"

A woman, accompanied by her next-door neighbor, went to the police station to report that her husband was missing. Asked for a description, she said, "He's 35 years old, 6-foot-4, weighs 185 pounds, has bright blue eyes, dark wavy hair, he's athletic, great with the children..."

"What are you doing?" interrupted her neighbor. "Your husband is short, chubby, bald, and foulmouthed."

"I know," the wife whispered, "but who wants him back?"

Insurance salesman: someone who persuades you to apply for a policy because you might die any minute, then won't issue the policy until you prove that you're perfectly healthy. Area 51 Air Force personnel were surprised to see a small plane land at their "secret" base. Security guards immediately impounded it and hauled the pilot into an interrogation room.

The shaken man explained that he got lost leaving Las Vegas, and spotted the base



just as he was out of fuel. They held him overnight, inspected his plane, and after conducting a thorough background check, concluded that he really was lost. After gassing up his airplane and giving him a threatening "you-did-not-see-this-base" briefing, they sent him on his way.

To the total disbelief of the Air Force, the same plane showed up again the next day. As armed MPs surrounded the plane, the same pilot jumped out and said, "Do anything you want to me, but my wife is in the plane and you have to tell her where I was last night!"